# Evaluation of Recruitment Cost in Manpower Planning Using Dynamic Programming Model 

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#### Abstract

In this paper, we present a manpower planning model using dynamic programming approach. The model is first formulated as a linear programming model and then converted to a dynamic programming model by using the duality theorem which makes it possible for computer implementation. The optimal solution to the proposed DP model in LP form in when applied to a given numerical example using Program FullSimplex, the results reveal that out of the ten basic variables in the optimal tableau, seven of them which are surplus are nondecision variables while the remaining three are decision variables that contribute to the objective function value. It was also observed that the proposed dynamic programming model in linear programming form has a computational advantage of quick and accurate solutions over earlier existing models due to its computer implementation.


Keywords: dynamic programming, manpower, recruitment, overstaffing

## Introduction

Manpower as stated in Bontis et al (1999) is human factor which includes intelligence, skills and expertise as regard to production of goods and services in any organization. Assessing future manpower requirement in terms of number and competence has remained a challenge to human resources managers in both private and public organizations. Hence, Gregoriades (2000) remarked that manpower is the most valuable
crucial and unpredictable assets in any organization and that failure to put the right people in the right position at the right time can lead to business failure. According to Kathry Valier ((2023), hiring and retaining the right employees is one of the biggest challenges to employers. Ranslam (2022) remarked that understaffing and overstaffing will continue to be a challenge as long as there is business to run. Sources of manpower supply in any organization are
both external and internal. External manpower supply sources involve recruiting staff from outside the establishment while internal manpower supply sources involves transfer, redeployment and promotion within an establishment, as stated in Ogumeyo (2010).

Yan and Chen (2008), state that the goal of manpower planning involves taking into account various environmental factors of an industry sure as recruitment, promotion, retirement, resignation etc. to sure future demand and supply in the workforce coincide optimally. Thus, a manpower planning model which identifies the dynamics of manpower in terms of recruitment and retrenchment/resignation in an uncertain environment is developed in Mutingi and Mbohwa (2012) which is an extension of Parker's (1996) dynamic manpower planning model which includes the flow of manpower through the three stages: recruitment, promotion and retirement.

Manpower planning models is classified into three major groups in operations research: optimization; Markovian models and computer simulation, Cai et al (2010). The main techniques used in the optimization models are linear programming, integer programming, goal programming and dynamic programming. Dynamic programming (DP) is a mathematical technique in which a given problem involving a series of interrelated
decisions is divided into sub-problems called stages whereby lower dimensional optimization takes place, Wagner (2001). Rahela (2015) analyzed data of higher learning institution using Markov chain with the objective of designing $a$ manpower planning model which project future employments in a university faculty. Wan-yin and Shou, (2015) studied gray Markov model in human resource internal supply forecast. Verbeken and Guerry (2021) developed a discrete time hybrid semi- Markov model in manpower planning with the aim of reducing model complexity in terms of staff to be recruited and retained in a manpower system. A conceptual framework of a simulation- based manpower panning model is studied by Biruk et al (2022) to determining recruitment patterns in an uncertain environment for construction companies. This allows the evaluation of the effects of maintaining different levels of employment of the workforce.

Ezugwu and Ologun (2017) developed a predictive manpower planning model to determine the proportion of academic staff that should be recruited, promoted and withdrawn from the various grades and to forecast the academic staff of the university in the next five years using Markov chain model.
A multinomial hidden Markov model for hierarchical manpower system is studied in Udom and Ebedoro (2021).

Some examples of DP models for manpower planning in operations research literature include: the optimal recruitment and transition strategies for manpower system using dynamic programming approach developed in Mehlmann (1980), Rao's (1990) dynamic programming model in a linear programming form in which the cost structure consists of recruitment and overstaffing while Nirmala and Jeeva (2012) extended the work of Rao (1990) by including promotion cost factor to Rao's (1990) dynamic programming model in a linear programming form. The problem is to minimize the total manpower cost within a given period of time, subject to the constraint that all recruitments and promotions must be met on time to avoid understaffing.

The proposed DP model in linear programming is an extension of those of Rao (1990) and Nirmala and Jeeva (2012) manpower planning models and is meant to correct identified shortcomings in them for better application to real life situations.

## Model Assumptions and Notations

We first state the assumptions and notations which are contained in Rao (1990) as follows:

## Assumptions

The following are the assumptions of the DP model in LP form for manpower planning based on recruitment.
(a) The recruitment size is known and fixed.
(b) Recruitment at a particular grade is considered.
(c) Recruitment and overstaffing costs are known.
(d) Understaffing is not allowed.

## Notations

$R_{j}=$ requirement in period $j$
$k_{j}=$ fixed recruitment cost in period $j$
$l_{j}=$ cost of overstaffing per recruited staff per period
$p_{j}=$ number of people recruited in period $j$
$y_{j}=$ number of people recruited in an earlier period for the requirement of period $j$
$v=$ recruitment cost per recruited employee in period $j$.
$n=\quad$ Number of periods
$n-r=$ the general period which has r more periods ahead of it
$d_{j, n-r}=$ the decision to recruit for the first $j$ periods at period $n-r$
$c_{j, n-r}=$ the cost of recruiting for the first $j$ periods at period $n-r$
$g_{j}=$ number of people promoted in period $j$ from grade 1 to grade 2
$u_{j}=$ cost of promotion per staff in period $j$ from grade 1 to grade 2.
$y_{j k}=$ is the number of people recruited earlier for period $j$ at grade $k$
$R_{j k}=$ is the requirement in period $j$ for grade $k$
$Q_{j}=$ number of people required for promotion in period $j$

## Formulation of the Proposed DP Model in LP form

Let $n$ be the number of stages or periods in which recruitment is planned for in a given establishment. Since the manpower recruitment requirements and fixed recruitment costs vary from period to period, the overstaffing cost per recruited staff per period (which is denoted by $l_{j}$ ) also varies from period to period.

In Rao (1990), manpower planning model, we need to satisfy all requirements on time, so that understaffing is prohibited. The model is founded on the assumption that the number of staff required in period $j\left(R_{j}\right)$ can be estimated (with known unit overstaffing cost), which can be used to compute the number of staff that can be recruited in period $j\left(y_{j}\right)$. The model uses dynamic programming approach and periodic fixed recruitment cost in such a way that understaffing is not allowed.
Rao's DP model in LP form is thus, stated as follows:

Minimize $z=\sum_{j=1}^{n}\left[k_{j} \delta p_{j}+v_{j} p_{j}+l_{j} y_{j}\right]$ (total $\cos$ t of recruitment)
s.t.
$\left.\begin{array}{ll}\sum_{j=1}^{i} y_{j}=\sum_{j=1}^{i} R_{j}, \quad i=1,2, \cdots, n . & \text { (constraint } s \text { of the DP } \bmod \text { el } 2 \text { ) } \\ y_{i} \geq 0, j=1(1) n & \text { (nonnegativity constra } \mathrm{int} s \text { ) }\end{array}\right\}$
$\delta p_{j}=\left\{\begin{array}{lll}1 & \text { if } & p_{j}>0 \\ 0 & \text { if } & p_{j}=0\end{array}\right.$
$l_{j} y_{j}$ is the overstaffing cost.
We take $y_{0}=y_{n}=$ without loss of generality.
Thus, the periodic requirements $\left(R_{j}\right)$, fixed recruitment costs and unit overstaffing costs for total recruitment cost can be tabulated as in
Table 1.1
Table 1.1: Periodic data

| Period | No. of staff required $\left(\begin{array}{l}\text { Fixed recruitment cost } k_{j} \\ \left.R_{j}\right)\end{array}\right.$ <br> 1$R_{1}$ | Unit overstaffing cost $l_{j}$ <br> $(\#)$ |  |
| :--- | :--- | :--- | :--- |
| 2 | $R_{2}$ | $k_{2}$ | $l_{1}$ |
| 3 |  | $l_{2}$ |  |


| $\vdots$ | $R_{3}$ | $k_{3}$ | $l_{3}$ |
| :--- | :--- | :--- | :--- |
| $n$ | $\vdots$ | $\vdots$ | $\vdots$ |
|  | $R_{n}$ | $k_{n}$ | $l_{n}$ |

Table 1.1 is used in such a way that the cost of each sub-decision takes earlier decisions into consideration according to the principle of optimality in dynamic programming.

Similarly, Nirmala and Jeeva [12] DP model in LP form is stated as follows:

$$
\left.\begin{array}{c}
\text { Minimize } z=\sum_{j=1}^{n}\left[k_{j} \delta p_{j}+v_{j} p_{j}+u_{j} g_{j}+l_{j} y_{j}\right], \\
\text { subject to } \sum_{j-1}^{i} y_{j k}=\sum_{j-1}^{i} R_{j k}, i=1,2, \cdots, n ; k=1,2  \tag{2}\\
\sum_{j=1}^{i} g_{j}=\sum_{j=1}^{i} Q_{j}, i=1,2, \cdots, n
\end{array}\right\}
$$

The type of linear constraints in systems (1) and (2) are typical of dynamic systems hence they are DP models. However, some of the variables ( $\left.p_{j}, j=1(1) n\right)$ in the objective functions in systems (1) and (2) are not in the constraints hence the models cannot be solved by simplex method or its variants. This is possibly why they were never solved in Rao (1990) and Nirmala and Jeeva (2012).

The mathematical formulation of our proposed model begins from equation (1) in Rao's model now restated as follows:
(a) The recruitment cost in period $j$ is given by the concave function $z=k_{i} \delta p_{j}+v_{j} p_{j}$

$$
\delta p_{j}= \begin{cases}1 & \text { if } \quad p_{j}>0  \tag{3}\\ 0 & \text { if } \quad p_{j}=0\end{cases}
$$

$k_{j}$ is fixed recruitment cost in period $j$
$v_{j}$ is the variable cost of recruitment per employee in period $j$
$p_{j}$ is the number of staff recruited in period $j$
(b) The overstaffing cost is $l_{j} y_{j}$
$l_{j}$ is cost of overstaffing per recruited staff in period
$y_{j}$ is the number of staff recruited
in an earlier period for the requirement of period $j$.
The total cost of recruitment for the $n$ period planning interval is:

Minimize $\quad z=\sum_{j=1}^{n}\left(k_{j} \delta p_{j}+v_{j} p_{j}+l_{j} y_{j}\right)$
We take $y_{0}=y_{n}=0$ without loss of generality. The problem is to minimize this sum subject to the constraint that all requirements must be met on time, and since the variable cost of recruitment is constant we have that $\sum v_{j} p_{j}$ is a
constant in equation (4). $\sum_{j=1}^{n} l_{j} p_{j}$ is also a constant because the point of its application depends on the earlier period
at which recruitment took place and not period $j$. Furthermore $p_{j} y_{j}=0, \forall j$.
Hence, the objective function in equation
(1) becomes:

$$
\begin{align*}
& \text { Minimize } z=\sum_{j=1}^{n}\left[k \delta p_{j}+i_{j} y_{j}\right] \\
& \text { i.e. Minimize } z=K+\sum_{j=1}^{n} i_{j} y_{j} \tag{5}
\end{align*}
$$

where $K=\sum_{j=1}^{n} k \delta p_{j}$
In equation (6), $K$ is a fixed known cost for all periods.
Hence, equation (6) becomes:

$$
\begin{equation*}
\text { Minimize } \quad z=\sum_{j=1}^{n} i_{j} y_{j} \tag{7}
\end{equation*}
$$

Subject to the constraints:

$$
\begin{equation*}
\sum_{j=1}^{i} y_{j} \geq \sum_{j=1}^{i} R_{j}, \quad i=1,2, \cdots, n \tag{8}
\end{equation*}
$$

The choice of the inequality ' $\geq$ ' is based on the assumption that overstaffing is allowed. Equation (8) implies that the total recruitment in period $n$ should be greater than or equal to number of required staff. Thus the proposed DP

$$
\begin{equation*}
\text { Minimize } z=\sum_{j=1}^{n} l_{j} y_{j} \tag{9}
\end{equation*}
$$

s.t.

$$
\begin{align*}
& \sum_{j=1}^{i} y_{j} \geq \sum_{j=1}^{i} R_{j}, i=1,2, \cdots, n  \tag{10}\\
& y_{j} \geq 0 \quad, \quad j=1,2, \cdots, n \tag{11}
\end{align*}
$$

model in LP form for determining the periodic recruitments $\left(y_{j}\right)$ when $R_{j}(j=1(1) n)$ are known is stated as follows:

Equation (9) is the objective function which is the total recruitment cost while equation (10) is the set of linear constraints with equation (11) as set of non-negativity constraints.
It can be seen in the proposed DP model in equations (9)-(11) that all the objective function
variables are in the constraints of the problem, hence the problem is solvable, provided a feasible region exists.

The DP model in equations (9)-(11) is further transformed to the system (12) as primal DP model which also makes use of Table1

## Primal DP Model

$\operatorname{Min} z=l_{1} y_{1}+l_{2} y_{2}+l_{3} y_{3}+\cdots+l_{n} y_{n}$
s.t.

| $y_{1}$ | $\geq R_{1}$ |
| :---: | :---: |
| $y_{1}+y_{2}$ | $\geq R_{1}+R_{2}$ |
| $y_{1}+y_{2}+y_{3}$ | $\geq R_{1}+R_{2}+R_{3}$ |
| $y_{1}+y_{2}+y_{3}+y_{4}$ | $\geq R_{1}+R_{2}+R_{3}+R_{4}$ |
| $y_{1}+y_{2}+y_{3}+\cdots+y_{n}$ | $\geq R_{1}+R_{2}+R_{3}+\cdots+R_{n}$ |
| $y_{1}, y_{2}, \cdots, y_{n} \geq 0$ |  |

In quest for a DP model solution, we decide to formulate the dual of the DP model in system (12). The corresponding dual of the DP model in (12) is given in system (13).

## Dual DP Model

Max $w=R_{1} \sum_{i=1}^{n} d_{i}+R_{2} \sum_{i=2}^{n} d_{i}+R_{3} \sum_{i=3}^{n} d_{i}+\cdots+R_{n} \sum_{i=n}^{n} d_{i}$
s.t.

$$
\begin{array}{r}
d_{1}+d_{2}+d_{3}+\cdots+d_{n} \leq l_{1} \\
d_{2}+d_{3}+\cdots+d_{n} \leq l_{2}  \tag{13}\\
d_{3}+\cdots+d_{n} \leq l_{3} \\
\cdots \cdots \cdots \cdots \cdots \cdots \\
d_{n} \leq l_{n} \\
d_{i} \geq 0, \quad i=1(1) n
\end{array}
$$

where the $d_{i}{ }^{\prime} s$ are the dual variables.
The system (13) is transformed to system (14) as follows:

$$
\left.\begin{array}{l}
\text { Max } w=R_{1} \sum_{i=1}^{n} d_{i}+R_{2} \sum_{i=2}^{n} d_{i}+R_{3} \sum_{i=3}^{n} d_{i}+\cdots+R_{n} \sum_{i=n}^{n} d_{i} \\
\text { s.t. } \\
\qquad \sum_{i=k}^{n} d_{i} \leq l_{k}, \quad k=1(1) n \\
\quad d_{i} \geq 0, \quad i=1(1) n
\end{array}\right\}
$$

By deleting the first constraint/period (i.e starting from period 2) we obtain a primal sub-problem of (12) with a corresponding dual sub problem also obtained by deleting the first column in
system (13). Continuing this way, we have $n$ sub problem for $n$-periods manpower horizon. By backward recursive approach of DP, we start to determine by enumeration the dual
suboptimal solution of the last nth period sub-problem and continue to the suboptimal solution of the first period

$$
\text { Let } D_{k}=\sum_{i=k}^{n} d_{i}, k=1(1) n
$$

## T

his ensures the non-negativity of the $D_{k}$ since $d_{i} \geq 0, i=1(1) n$. However, non-negativity of $D_{k}$ does not imply that $d_{i} \geq 0, \forall i$, hence we impose additional constraints in equation (15).

$$
\begin{equation*}
D_{k} \geq D_{k+1}, k=1(1) n-1 \tag{15}
\end{equation*}
$$

$$
\begin{aligned}
& \text { Max } w=\sum_{k=1}^{n} R_{k} D_{k} \\
& \text { s.t. } \\
& \qquad \begin{array}{l}
D_{k} \leq l_{k}, \quad k=1(1) n \\
D_{k} \geq D_{k+1}, \quad k=1(1) n-1 \\
D_{k} \geq 0, \quad k=1(1) n
\end{array}
\end{aligned}
$$

The dual DP problem in system (16) is broken into $n$ separate sub-problems and we start from the nth dual sub-problem using backward recursive approach.
The last sub-problem is given as:

$$
\operatorname{Max} w=R_{n} D_{n}
$$

s.t.
which is the dual DP problem of the original primal DP problem.

In order to solve any of the dual subproblems starting from the nth sub-problem, we rewrite the dual variables as follows:

Note $D_{n} \geq D_{n+1}$ is the same as $D_{n} \geq 0$ because $D_{n+1}=0$ as period ( $n+1$ ) does not exist.
The dual DP problem in (15) is now updated as follows:

$$
\left.\begin{array}{l}
D_{n} \leq l_{n} \\
D_{n} \geq 0
\end{array}\right\} \text { This gives the solution }
$$

$$
\text { set } 0 \leq D_{n} \leq l_{n}
$$

Since we are maximizing $w$, and $R_{k}$ are known in Table 1,
$D_{n}=l_{n}$ or simply $D_{n}=\max \left(l_{n}, 0\right)=l_{n}$
Similarly, the $(n-1)^{\text {th }}$ dual sub-problem is:

The constraints in system (17) can produce solution set if $D_{n}=l_{n} \leq l_{n-1}$ and $l_{n} \leq D_{n-1} \leq l_{n-1}$ i.e. $D_{n-1}=l_{n-1}$. In general if

$$
\begin{align*}
& l_{k} \leq l_{k-1}, \quad(k=2(1) n)  \tag{18}\\
& \text { then } D_{k}=l_{k}(k=1(1) n) \tag{19}
\end{align*}
$$

Substituting for $D_{k}$ in the dual objective function, we have:

$$
\begin{aligned}
w & =l_{1} R_{1}+l_{2} R_{2}+l_{3} R_{3}+\cdots+l_{n} R_{n} \\
& =l_{1} y_{1}+l_{2} y_{2}+l_{3} y_{3}+\cdots+l_{n} y_{n} \text { of primal by Duality Theorem. }
\end{aligned}
$$

When the condition in (19) is satisfied, the solution is automatically $y_{j}=R_{j}$ (and $R_{j}$ are given in Table 1). When the condition in equation (19) is not satisfied, it is advisable to solve the primal DP problem using a computer program for large size problems. The DP problem in system (18) is solvable if $l_{n} \leq l_{n-1}$ and in general $l_{k} \leq l_{k-1}, k=2(1) n$
when used produces quick and accurate solution if condition in (19) is satisfied or using a computer program.

## Numerical Illustration

Given the data in Table 2, determine how recruitment should be carried out throughout the planning period of the organization in order to minimize total recruitment cost.
. This means that the proposed model
Table 2: Hypothetical data for recruitment and overstaffing costs

| Year <br> $\mathbf{N}$ | No. of Staff <br> required <br> R | Fixed Recruitment <br> Cost k <br> $(\mathbf{N})$ | Overstaffing cost i <br> $(\mathbf{N})$ |
| :--- | :--- | :--- | :--- |
| 1 | 74 | 718 | 13 |
| 2 | 35 | 707 | 11 |
| 3 | 47 | 688 | 14 |
| 4 | 62 | 716 | 15 |
| 5 | 20 | 698 | 14 |
| 6 | 90 | 741 | 16 |
| 7 | 51 | 685 | 13 |
| 8 | 30 | 706 | 10 |
| 9 | 43 | 679 | 11 |
| 10 | 35 | 714 | 15 |

The DP model is as stated in system (9)-(11)

$$
\left.\begin{array}{l}
\text { Minimize } z=\sum_{j=1}^{n} l_{j} y_{j} \\
\text { s.t. } \\
\qquad \sum_{j=1}^{i} y_{j} \geq \sum_{j=1}^{i} R_{j}, i=1,2, \cdots, n  \tag{9}\\
\quad y_{j} \geq 0 \quad, \quad j=1,2, \cdots, n
\end{array}\right\}
$$

Consequently, the linear programming problem is now formulated as a dynamic programming problem:
Minimize $z=13 y_{1}+11 y_{2}+14 y_{3}+15 y_{4}+14 y_{5}+16 y_{6}+13 y_{7}+10 y_{8}+11 y_{9}+15 y_{10}$
s.t.

$$
\begin{aligned}
& y_{1} \geq 74 \\
& y_{1}+y_{2} \geq 109 \\
& y_{1}+y_{2}+y_{3} \geq 156 \\
& y_{1}+y_{2}+y_{3}+y_{4} \geq 218 \\
& y_{1}+y_{2}+y_{3}+y_{4}+y_{5} \geq 238 \\
& y_{1}+y_{2}+y_{3}+y_{4}+y_{5}+y_{6} \geq 328 \\
& y_{1}+y_{2}+y_{3}+y_{4}+y_{5}+y_{6}+y_{7} \geq 379 \\
& y_{1}+y_{2}+y_{3}+y_{4}+y_{5}+y_{6}+y_{7}+y_{8} \geq 409 \\
& y_{1}+y_{2}+y_{3}+y_{4}+y_{5}+y_{6}+y_{7}+y_{8}+y_{9} \geq 452 \\
& y_{1}+y_{2}+y_{3}+y_{4}+y_{5}+y_{6}+y_{7}+y_{8}+y_{9}+y_{10} \geq 487 \\
& y_{j} \geq 0, \quad j=1(1) 10
\end{aligned}
$$

Since the unit overstaffing costs $l_{k}$ do not satisfy the condition

$$
\begin{equation*}
l_{k} \leq l_{k-1}, \quad k=2(1) n \tag{18}
\end{equation*}
$$

Which is a limitation stated in section 3, the proposed model cannot be solved by backward recursive approach of DP technique. Consequently, we use the Program Full Simplex.
Note that in the solution process, the decision variables are rewritten as follows: $\quad y_{1}=x_{1}, y_{2}=x_{2}, \cdots, y_{10}=x_{10}$

We present in Appendix A the Program Full-Simplex which is in PASCAL. The reason for using the computer program to solve the practical problem is that, apart from its high speed and accuracy (for a sparse LP), the DP problem has up to ten linear constraints and thirty variables in each of its tableau which makes it too complicated to solve manually.

## Solution Process

## The Program Full-Simplex is presented

## in appendix A

Table 3: Initial Tableau

## Output

After compiling and running the program, the optimal solution is obtained at the 17th iteration in Table 4.
Full simplex method
phase i
iteration 0
 x20 x21 x22 x23 x24 x25 x26 x27 x28 x29 x30
$\begin{array}{lllllllllllllllllllllll}\mathrm{x} 21 & 74.00 & 1.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & -1.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00\end{array}$ $\begin{array}{llllllllllll}0.00 & 0.00 & 1.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00\end{array}$
$\begin{array}{lllllllllllllllllllllll}\mathrm{x} 22 & 109.00 & 1.00 & 1.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & -1.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00\end{array}$ $\begin{array}{llllllllllll}0.00 & 0.00 & 0.00 & 1.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00\end{array}$
$\begin{array}{llllllllllllllllllllllll}\mathrm{x} 23 & 156.00 & 1.00 & 1.00 & 1.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & -1.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00\end{array}$ $\begin{array}{llllllllllll}0.00 & 0.00 & 0.00 & 0.00 & 1.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00\end{array}$
$\begin{array}{llllllllllllllllllllllll}\mathrm{x} 24 & 218.00 & 1.00 & 1.00 & 1.00 & 1.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & -1.00 & 0.00 & 0.00 & 0.00 & 0.00\end{array}$ $\begin{array}{llllllllllll}0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 1.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00\end{array}$
$\begin{array}{lllllllllllllllllllllllll}\mathrm{x} 25 & 238.00 & 1.00 & 1.00 & 1.00 & 1.00 & 1.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & -1.00 & 0.00 & 0.00 & 0.00\end{array}$ $\begin{array}{llllllllllll}0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 1.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00\end{array}$
$\begin{array}{lllllllllllllllllllllll}\mathrm{x} 26 & 328.00 & 1.00 & 1.00 & 1.00 & 1.00 & 1.00 & 1.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & -1.00 & 0.00 & 0.00\end{array}$ $\begin{array}{llllllllllll}0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 1.00 & 0.00 & 0.00 & 0.00 & 0.00\end{array}$
$\begin{array}{lllllllllllllllllllllll}\mathrm{x} 27 & 379.00 & 1.00 & 1.00 & 1.00 & 1.00 & 1.00 & 1.00 & 1.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & -1.00 & 0.00\end{array}$ $\begin{array}{llllllllllll}0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 1.00 & 0.00 & 0.00 & 0.00\end{array}$
$\begin{array}{lllllllllllllllllllllll}\mathrm{x} 28 & 409.00 & 1.00 & 1.00 & 1.00 & 1.00 & 1.00 & 1.00 & 1.00 & 1.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & -1.00\end{array}$ $\begin{array}{llllllllllll}0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 1.00 & 0.00 & 0.00\end{array}$
$\begin{array}{llllllllllllllllllllllllll}\mathrm{x} 29 & 452.00 & 1.00 & 1.00 & 1.00 & 1.00 & 1.00 & 1.00 & 1.00 & 1.00 & 1.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & -\end{array}$ $\begin{array}{llllllllllll}1.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 1.00 & 0.00\end{array}$
$\begin{array}{lllllllllllllllllllllllll}\mathrm{x} 30 & 487.00 & 1.00 & 1.00 & 1.00 & 1.00 & 1.00 & 1.00 & 1.00 & 1.00 & 1.00 & 1.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00\end{array}$ $\begin{array}{lllllllllll}0.00 & -1.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 \\ 1.00\end{array}$
$\begin{array}{llllllllllllllllllllllllllll}\mathrm{z} & 0.00 & 13.00 & 11.00 & 14.00 & 15.00 & 14.00 & 16.00 & 13.00 & 10.00 & 11.00 & 15.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00\end{array}$ $\begin{array}{llllllllllll}0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00\end{array}$
$\begin{array}{lllllllllllllllllllllllllllll}-w & -2850.00 & -10.00 & -9.00 & -8.00 & -7.00 & -6.00 & -5.00 & -4.00 & -3.00 & -2.00 & -1.00 & 1.00 & 1.00 & 1.00 & 1.00 & 1.00 & 1.00 & 1.00 & 1.00\end{array}$ $\begin{array}{llllllllllll}1.00 & 1.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00\end{array}$

## Table 4: Optimal Tableau (17 ${ }^{\text {th }}$ Iteration)

I
 X18 X19 X20
$\begin{array}{lllllllllllllllllllllllll}\mathrm{X} 1 & 74.00 & 1.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & -1.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00\end{array}$ 0.00
$\begin{array}{llllllllllllllllllllll}\mathrm{X} 2 & 305.00 & 0.00 & 1.00 & 1.00 & 1.00 & 1.00 & 1.00 & 1.00 & 0.00 & 0.00 & 0.00 & 1.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & -1.00 & 0.00\end{array}$ $0.00 \quad 0.00$
$\begin{array}{lllllllllllllllllllllllll}\mathrm{X} 12 & 270.00 & 0.00 & 0.00 & 1.00 & 1.00 & 1.00 & 1.00 & 1.00 & 0.00 & 0.00 & 0.00 & 0.00 & 1.00 & 0.00 & 0.00 & 0.00 & 0.00 & -1.00 & 0.00\end{array}$ $0.00 \quad 0.00$
$\begin{array}{lllllllllllllllllllllll}\mathrm{X} 13 & 223.00 & 0.00 & 0.00 & 0.00 & 1.00 & 1.00 & 1.00 & 1.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 1.00 & 0.00 & 0.00 & 0.00 & -1.00 & 0.00\end{array}$ $0.00 \quad 0.00$
$\begin{array}{lllllllllllllllllllllll}\mathrm{X} 14 & 161.00 & 0.00 & 0.00 & 0.00 & 0.00 & 1.00 & 1.00 & 1.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 1.00 & 0.00 & 0.00 & -1.00 & 0.00\end{array}$ $0.00 \quad 0.00$
$\begin{array}{llllllllllllllllllllllllll}\mathrm{X} 15 & 141.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 1.00 & 1.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 1.00 & 0.00 & -1.00 & 0.00\end{array}$ $0.00 \quad 0.00$
$\begin{array}{lllllllllllllllllllll}\mathrm{X} 16 & 51.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 1.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 1.00 & -1.00 & 0.00\end{array}$ $0.00 \quad 0.00$
$\begin{array}{llllllllllllllllllllllllll}\mathrm{X} 8 & 108.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 1.00 & 1.00 & 1.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 1.00 & 0.00\end{array}$ $0.00-1.00$

| X18 |  | 78.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 1.00 |  | 1.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 1.00 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 0.00-1.00 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| X19 |  | 35.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 1.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| $1.00-1.00$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| z | -539 | 7.00 | 0.00 | 0.00 | 3.00 | 4.003 | 3.005 | 5.00 | 002 | 2.00 | 00 | 0.00 | 01. | . 00 |  | 5.00 | 2.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 1.00 | 0.00 | 0.00 |
| 10.00 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

## Discussion

From iteration 17 (optimal tableau), the optimal solution in terms of the original variables is:
$\mathbf{y}_{1}=\mathbf{7 4}, \mathbf{y}_{2}=\mathbf{3 0 5}, y_{12}=270, y_{13}=223, y_{14}=$ $\mathbf{y}_{\mathbf{8}}=\mathbf{1 0 8}, y_{18}=78, y_{19}=35$ and $\mathbf{z}=\mathbf{N} 5,397$

The bolded values are the three decision variables $\left(y_{1}, y_{2}\right.$ and $\left.y_{8}\right)$ and the objective function value. The total number of staff recruited in periods 1,2 , and 8 is $y_{1}+y_{2}+y_{8}=487$ and using the objective function we obtain $l_{1} y_{1}+l_{2} y_{2}+l_{8} y_{8}= \pm 5,397$ which is equal to the objective function value in the optimal tableau.

The optimal solution to the proposed DP model in LP form for the given example reveals that out of the ten basic variables in the optimal tableau (iteration 17), seven of them which are surplus are non-decision variables while the remaining three variables are decision variables that contribute to the objective function value. It is interesting to note that the three decision variables REFERENCES
Bontis, N., Dragonetti, K. and Roos, G. (1999), "The Knowledge Tool Box: A Review of the Tools Available to Measure and Manage Intangible Resources". European Management Journal, 17(4), 391-302.
constitute a total staff recruitment of 487 . This is equal to the 487 recruited staff obtained from both Rao's model and our proposed DP model.

Furthermore, while Rao's DP model yielded $£ 5,757$ as minimum total recruitment cost, that of our proposed DP model in LP form for the same problem yielded $\# 5,397$. The difference of $\# 360$ is certainly the constant cost $K$ which is part of the objective function in section 3, but for obvious reason should not be included in the LP objective function. That is, the constant K , which is the payable bulk fixed recruitment cost is the difference between the objective function.

## Conclusion

We have been able to formulate a manpower planning problem based on only recruitment factor as a DP problem in LP form which has the advantage of quick and accurate solution over that of Rao's (1990) model due to its sparse features which makes it possible for computer implementation using Program Full-Simplex.
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## Appendix A

## Program FullSimplex

```
PROGRAM FullSimplex (f3,f4);
USES CRT;
CONST
    nvar=12;m=6; { No, of variables and constraints } (**)
    ncols=18; { Maximum no. of columns in tableau } (**)
    fwt=7; dpt=2; { Output format constants for tableau values } (**)
    fwi=1; { Ouput format constant for indices } (**)
    largevalue = 1.0E20; smallvalue=1.0E-10; (**)
TYPE mrange = 1..m; ncolsrange = 1..ncols;
    matrix = ARRAY [mrange, ncolsrange] OF real;
    column = ARRAY [ mrange] OF real;
    baseindex = ARRAY [mrange] OF integer;
    row = ARRAY [ncolsrange] OF real;
    rowboolean = ARRAY [ncolsrange] OF boolean;
    phase = (PhaseI, phaseII);
VAR
a : matrix; { Matrix A in standard form of problem, see (2.3) }
b : column; { Vector b in standard form of problem, see (2.3) }
c : row; { Coefficients of objective function, see (2.1) }
d : row; { Coefficients of artificial objective function }
basic: baseindex; { Basic variables at each stage }
nonbasic : rowboolean; { Status indicators for variables }
w0, z0 : real; {Values of objective functions }
it : integer; { Iteration counter }
solution, OK : boolean; { Iteration process terminators }
r, s: integer; { Row and column of pivot element }
GC, EC, LC : integer; { No. of '>= ', '=' and '<=' constraints }
n1, n2, GCplusLC, GCplusEC: integer;
printon : boolean; i : integer; slack : row;
f3,f4:text;
PROCEDURE inputdata;
VAR i, j, k: integer;
BEGIN
read(f3,k); printon:=k>0; read(f3,GC,EC,LC);
FOR i:=1 TO m DO
BEGIN FOR j:=1 TO nvar DO read(f3,a[i,j]); read(f3,b[i]) END;
FOR j:=1 TO nvar DO read(f3,c[j])
END; { inputdata }
PROCEDURE initialise;
VAR i, j: integer;
BEGIN it:=0; z0:=0.0; OK:=true; GCplusLC:=GC+LC; GCplusEC:=GC+EC;
```

```
    n1 := nvar + GCplusLC + GCplusEC; n2 := nvar + GCplusLC;
    FOR j := nvar+1 TO n1 DO
    BEGIN FOR i:=1 TO m DO a[i, j] :=0.0; c[j ]:=0.0 END
END; { initialise }
PROCEDURE completetableau;
VAR i, j : integer; sum : real;
BEGIN FOR i:=1 TO GC DO a[i,nvar+i] := -1.0;
    FOR i:=1 TO LC DO a[GCplusEC+i,nvar+GC+i] := 1.0;
    FOR i:=1 TO GCplusEC DO a[i,nvar+GCplusLC+i] := 1.0;
    { Compute initial base }
    FOR j:=1 TO GCplusEC DO basic[j] := nvar + GCplusLC + j;
    FOR j:=1 TO LC DO basic[GCplusEC+j] := nvar + GC + j;
    FOR j:=1 TO n1 DO nonbasic [j] := true;
    FOR i:=1 TO m DO nonbasic [basic[i]] := false;
{ Compute d-values and w0 }
FOR j:=1 TO n2 DO
BEGIN sum :=0.0;
    FOR i:=1 TO GCplusEC DO sum := sum +a[i,j] ; d[j] :=-sum
END; sum :=0.0;
FOR j:=n2+1 TO n1 DO d[j] := 0.0;
FOR i:=1 TO GCplusEC DO sum := sum + b[i]; w0:=-sum
END; { completetableau }
```

PROCEDURE outputtableau (p:phase);
VAR i, j, n : integer;
BEGIN IF p=phaseI THEN $\mathrm{n}:=\mathrm{n} 1$ ELSE $\mathrm{n}:=\mathrm{n} 2$;
writeln (f4); writeln(f4,' ITERATION ', it:2);
write (f4, ' BASE VAR. ', ' ':fwt-5, 'VALUE');
FOR j:=1 TO n DO write(f4,' ':fwt-fwi-1, 'X', j:fwi); writeln(f4);
FOR $i:=1$ TO m DO
BEGIN
write(f4,' ' :8-fwi, 'X', basic[i]:fwi, ' ':7, b[i]:fwt:dpt);
FOR j:=1 TO n DO write (f4,a[i, j] : fwt:dpt); writeln (f4)
END;
write(f4,' ':7, 'z', ' ':7, z0:fwt:dpt);
FOR j:=1 TO n DO write(f4,c[j]:fwt:dpt); writeln (f4);
IF $\mathrm{p}=$ PhaseI THEN
BEGIN write (f4,' ':7, '-w', ' ':7, w0:fwt:dpt);
FOR j:=1 TO n DO write(f4,d[j] :fwt:dpt) ; writeln (f4)
END
END; \{ outputtableau \}

PROCEDURE Simplex (p:phase);
VAR n : integer; unbounded : boolean;

```
PROCEDURE nextbasicvariable (VAR r,s:integer; x:row) ;
VAR i, j:integer; min : real;
BEGIN min:=largevalue; \{ Find the variable, s, \}
    FOR \(\mathrm{j}:=1 \mathrm{TO} \mathrm{n}\) DO \{ to enter the basis. \}
```



```
    solution := x[s] >-smallvalue;
    IF NOT solution THEN
    BEGIN unbounded :=true; \(i:=1 ; \quad\) \{ check that at least one value \}
        WHILE unbounded AND ( \(\mathrm{i}<=\mathrm{m}\) ) DO \{in column s is positive. \}
        BEGIN unbounded :=a \([\mathrm{i}, \mathrm{s}]<\) smallvalue; \(\mathrm{i}:=\mathrm{i}+1\) END;
        IF NOT unbounded THEN
        BEGIN min:=largevalue; \{ Find the variable, basic[r], \}
        FOR i:=1 TO m DO \{ to leave the basis. \}
        IF \(\mathrm{a}[\mathrm{i}, \mathrm{s}]>\) smallvalue THEN
                            IF \(\mathrm{b}[\mathrm{i}] / \mathrm{a}[\mathrm{i}, \mathrm{s}]\) < min THEN BEGIN min:=b[i]/a[i,s]; r:=i END;
        nonbasic[basic[r]]:=true; nonbasic[s]:=false; basic[r]:=s; writeln(f4);
        writeln(f4,' PIVOT IS AT ROW ', r:fwi, ' COL', s:fwi)
        END
    END
END; \{ nextbasicvariable \}
PROCEDURE transformtableau (r, s:integer; VAR x:row; VAR x0:real);
\{ Construct the new canonical form, implementing (2.15) to (2.20) \}
VAR i, j: integer; pivot, savec, savex : real; savecol : column;
BEGIN
    FOR \(\mathrm{i}:=1\) TO m DO savecol[i] :=a[i, s] ; savex:=x[s]; pivot:=a[r, s];
    \(\mathrm{b}[\mathrm{r}]:=\mathrm{b}[\mathrm{r}] /\) pivot; \(\quad\{(2.15)\}\)
    FOR \(\mathrm{j}:=1\) TO n DO a[r,j] :=a[r, j]/pivot; \(\{(2.16)\}\)
    FOR \(i:=1\) TO m DO
        IF i<>r THEN
    BEGIN b[i]:= b[i] - savecol[i]*b[r]; \(\{(2.17)\}\)
        FOR \(\mathrm{j}:=1\) TO n DO \(\mathrm{a}[\mathrm{i}, \mathrm{j}]:=\mathrm{a}[\mathrm{i}, \mathrm{j}]-\operatorname{savecol}[\mathrm{i}] * \mathrm{a}[\mathrm{r}, \mathrm{j}]\{(2.18)\}\)
    END;
    FOR j:=1 TO n DO x[j] := x[j] - savex*a[r, j] ; \{(2.19) \}
    x0 :=x0 - savex*b[r]; \{(2.20)\} it := it+1;
    IF \(\mathrm{p}=\) PhaseI THEN
    BEGIN savec:=c[s]; FOR j:=1 TO n DO c[j] := c[j] -savec*a[r,j];
    z0 := z0 - savec*b[r]
    END
END; \{transformtabeau \}
BEGIN \{ Simplex \}
    solution:=false; unbounded:=false;
    IF p=PhaseI THEN n:=n1 ELSE n:=n2; \{ Determine current tableau size \}
    REPEAT
        IF printon THEN outputtableau(p);
        CASE p OF
        PhaseI : nextbasicvariable(r, s, d);
        PhaseII : nextbasicvariable(r, s, c)
```

```
        END;
        IF NOT (solution OR unbounded) THEN
        CASE p OF
            PhaseI : transformtableau(r, s, d, w0);
            PhaseII : transformtableau(r, s, c, z0)
        END
    UNTIL solution OR unbounded;
    IF unbounded THEN writeln(f4,' UNBOUNDED')
END; { Simplex }
BEGIN { Main Program }
assign(f3,'C:\Dev-Pas44indata.txt'); reset(f3);
assign(f4,'C:\Dev-Pas\4outdata.txt'); rewrite(f4);
    writeln(f4); writeln(f4,' FULL SIMPLEX METHOD'); writeln(f4);
    inputdata; initialise; completetableau;
    IF GCplusEC=0 THEN writeln(f4,' THERE IS NO PHASE I')
    ELSE { Perform Phase I }
    BEGIN writeln(f4,' PHASE I');
        Simplex(PhaseI); writeln(f4);
        IF (abs(w0) >smallvalue) OR (NOT solution) THEN
        BEGIN OK:=false; writeln(f4,' PHASE I NOT COMLETED');
            writeln(f4,' SUM OF ARTIFICIALS ', w0:fwt,dpt)
        END
        ELSE
        BEGIN writeln(f4); writeln(f4,' PHASE I SUCCESSFUL'); writeln (f4);
        writeln(f4,' REDUCED TABLEAU FOR PHASE II')
    END
    END;
    IF OK THEN { perform Phase II }
    BEGIN Simplex(PhaseII); writeln(f4);
    IF NOT solution THEN writeln(f4,' PHASE II NOT COMPLETED')
    ELSE
    BEGIN { Output final details }
            writeln(f4); writeln(f4,' FINAL SOLUTION'); writeln;
            writeln(f4,' MINIMUM Of Z = ', -z0:fwt:dpt); writeln;
    writeln(f4,' CONSTRAINT BASIS VALUE STATE SLACK');
    FOR i:=1 TO m DO slack [basic[i]] := b[i];
    FOR i:=1 TO m DO { For each constraint }
            BEGIN write(f4,i:10, basic[i]:10, ' ':12-fwt, b[i]:fwt:dpt, ' ':5);
            IF (i <=GC) OR (i>GCplusEC) THEN
            IF nonbasic[nvar+i] THEN writeln('BINDING', 0.0:10:dpt)
        ELSE writeln(f4,'SLACK',' ':12-fwt, slack[nvar+i] :fwt:dpt)
            ELSE writeln(f4,'EQUATION NONE')
    END;
    END;
    END;
END. { FullSimplex }
```

